夏			PTO/SB/22 (12-0
PETTION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)		Docket Number (Optional) 20366-069210	
FY 2005 (Fees pursuant to the Consolidated Appropriations Act, 20	005 (H.R. 4818).)		
Application Number 09/660,785		Filed September 13, 2000	
For METHOD AND SYSTEM FOR ONLINE CALL MA	NAGEMENT		
Art Unit 2645		Examiner Roland G. Foster	
This is a request under the provisions of 37 CFR 1.136 application.	(a) to extend the pe	riod for filing a reply in	the above identified
The requested extension and fee are as follows (check	time period desired	I and enter the approp	riate fee below):
	<u>Fee</u>	Small Entity Fee	
One month (37 CFR 1.17(a)(1))	\$120	\$60	\$ <u>120</u>
Two months (37 CFR 1.17(a)(2))	\$450	\$225	\$
Three months (37 CFR 1.17(a)(3))	\$1020	\$510	\$
Four months (37 CFR 1.17(a)(4))	\$1590	\$795	\$
Five months (37 CFR 1.17(a)(5))	\$2160	\$1080	\$
Applicant claims small entity status. See 37 CFI	R 1.27.		
A check in the amount of the fee is enclosed.			
Payment by credit card. Form PTO-2038 is atta	ched.		
The Director has already been authorized to cha	arge fees in this app	lication to a Deposit A	ccount.
The Director is hereby authorized to charge any Deposit Account Number 20-1430	fees which may be	required, or credit any closed a duplicate cop	overpayment, to by of this sheet.
WARNING: Information on this form may become pub Provide credit card information and authorization on I	lic. Credit card inform PTO-2038.	nation should not be incl	uded on this form.
I am the applicant/inventor.			
assignee of record of the entire Statement under 37 CFR 3			
attorney or agent of record. Re	egistration Number _	52,471	
attorney or agent under 37 CFF Registration number if acting u			_
1.111 000			
WICE GUX		May 18, 2005 Date	
Signature			•
William J. Daley, Reg. No. 52,471 Typed or printed name		, (303) 571-4000 Telephone Number	
NOTE: Signatures of all the inventors or assignees of record of the entone signature is required, see below.	ire interest or their repres	sentative(s) are required. Su	bmit multiple forms if more than
Total of <u>one</u> form is sub	mitted.		

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